



New Mexico State University  
Student Academic Support/Campus Life  
Outcomes Assessment Committee 2  
<http://irpoa.nmsu.edu/OutcomesAssessment/StudentAcademicSupport.html>

## OUTCOMES ASSESSMENT REPORTING FORM, Part 1

*Reporting Period: July 1, 2007 through June 30, 2008. Forms should be submitted to the Provost by Senior Administrators only. Deadline for submission to the Provost is **August 29, 2008**.*

**Senior Administrator:** Elizabeth A. Titus

(E. Egginton, N. Franklin, C. Gonzales, J. Taylor, E. Titus, or B. Woods)

**Name of Area:** NMSU Library

**Individual completing this assessment report:** Elizabeth A. Titus

**Phone:** (575) 646-1508

**Email:** etitus@lib.nmsu.edu

Does your area have an assessment plan on file and available for review upon request?  Yes  No

How often do you update your assessment plan? As Needed

If no, does the unit/program report to a higher level that includes your activities in an assessment plan?

Yes  No  Do not know

Does your area assess outcome measures that are tied to University planning processes, such as *Living the Vision* or budget requests?  Yes  No

Please choose one of the *Stage Descriptions* below that reflects your stage assignment for this area:

Actively assessing and using results.

Initiated data collection.

Not assessing.

If you would like assistance, please contact an Outcomes Assessment Committee member from the list on the following page.



NEW MEXICO STATE UNIVERSITY

Student Academic Support/Campus Life

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**OUTCOMES ASSESSMENT REPORTING FORM, Part 2**

*Reporting Period: July 1, 2007 through June 30, 2008. Forms should be submitted to the Provost by Senior Administrators only. Deadline for submission is **August 29, 2008.***

**Senior Administrator:** Elizabeth A. Titus

(E. Egginton, N. Franklin, C. Gonzales, J. Taylor, E. Titus, or B. Woods)

**Department Name:** NMSU Library

**Department Head/Director:** \_\_\_\_\_

**Name of person completing this report:** Elizabeth A. Titus

**Instructions:** Areas are encouraged to report on one to three activities, if appropriate. Please complete and submit a Part 2 form for each assessment activity being reported. Forms should be submitted to the Senior Administrator. Any supporting documentation may be provided in electronic or print format. (Reminder — assessment conducted as part of external/internal/peer review processes is applicable for this report and may be used.)

1. State the activity/service being assessed:

Assessment of how NMSU Library ranks against other academic libraries in New Mexico using National Center for Education Statistics-2006 Academic Library Survey data elements. See the attached document.

2. State the assessment goal for this activity/service:

To assess where we rank among other academic libraries in the state.

3. Indicate your assessment procedure(s):

Rank Ordering of data by categories and quartiles.

4. Provide a description of the results:

NMSU Library ranks in the top quartile in all the rank order tables reported (14 tables). In ten of the rank order tables we rank 2<sup>nd</sup> behind UNM which ranks number 1. There is a large gap between the data we report and that which UNM reports. The data continues to show UNM, NMSU, and NM Tech as being large libraries in the state in terms of all categories reported.

5. Indicate improvement action(s) taken based on assessment results:

By 2012, attempt to reach 2,000,000 volumes in size of collections.

Increase the number of library instruction presentations to place us higher in the highest quartile.

Increase the number of public service hours in a typical week.

If you have any questions about this process, or would like assistance in developing or evaluating assessment activities/plans, please contact an Outcomes Assessment Committee member from the following page.



6. Additional comments or clarifications:

There is no agreed upon methodology for counting current serial subscriptions. This is a national level problem. With the 2<sup>nd</sup> largest serials expenditure in the state the number of current periodical subscriptions NMSU reported appears to be too low. We are counting incorrectly and need to investigate why.



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How often do you update your assessment plan? As Needed

If no, does the unit/program report to a higher level that includes your activities in an assessment plan?

Yes  No  Do not know

Does your area assess outcome measures that are tied to University planning processes, such as *Living the Vision* or budget requests?  Yes  No

Please choose one of the *Stage Descriptions* below that reflects your stage assignment for this area:

Actively assessing and using results.

Initiated data collection.

Not assessing.

If you would like assistance, please contact an Outcomes Assessment Committee member from the list on the following page.



## OUTCOMES ASSESSMENT REPORTING FORM, Part 2

*Reporting Period: July 1, 2007 through June 30, 2008. Forms should be submitted to the Provost by Senior Administrators only. Deadline for submission is **August 29, 2008.***

**Senior Administrator:** Elizabeth A. Titus  
(E. Egginton, N. Franklin, C. Gonzales, J. Taylor, E. Titus, or B. Woods)

**Department Name:** NMSU Library

**Department Head/Director:** \_\_\_\_\_

**Name of person completing this report:** Elizabeth A. Titus

**Instructions:** Areas are encouraged to report on one to three activities, if appropriate. Please complete and submit a Part 2 form for each assessment activity being reported. Forms should be submitted to the Senior Administrator. Any supporting documentation may be provided in electronic or print format. (Reminder — assessment conducted as part of external/internal/peer review processes is applicable for this report and may be used.)

1. State the activity/service being assessed:  
Peer group comparison using National Center for Education Statistics - 2006 Academic Library Survey data elements. See the attached document.
2. State the assessment goal for this activity/service:  
To assess where we rank in comparison with our peer institutions libraries.
3. Indicate your assessment procedure(s):  
Rank Ordering of data elements and using quartiles.
4. Provide a description of the results:  
4<sup>th</sup> Quartile – Highest  
1<sup>st</sup> Quartile- Lowest

Academic Institution Characteristics  
Rank in 2<sup>nd</sup> quartile in enrollment

Expenditures  
Rank in 2<sup>nd</sup> quartile in Total Library Expenditures  
Rank in 1<sup>st</sup> quartile in Expenditures: Current Periodical Subscriptions  
Rank in 2<sup>nd</sup> quartile in Salaries/Wages/All Categories

If you have any questions about this process, or would like assistance in developing or evaluating assessment activities/plans, please contact an Outcomes Assessment Committee member from the following page.



**NEW MEXICO STATE UNIVERSITY**

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Size of Collections

Rank in 2<sup>nd</sup> quartile in size of collections

Paid Full-time Staff (FTE)

Rank in 2<sup>nd</sup> quartile in Total Staff (FTE)

Rank in 4<sup>th</sup> quartile Total Staff Per 1000 enrolled FTE

Rank in 1<sup>st</sup> quartile Librarians (FTE)

Rank in 3<sup>rd</sup> quartile Other Professional Staff (FTE)

Rank in 2<sup>nd</sup> quartile Other Paid Staff (FTE)

Rank in 3<sup>rd</sup> quartile Student Assistants (FTE)

Services

Rank in 1<sup>st</sup> quartile Hours open in a typical week

Rank in 1<sup>st</sup> quartile in gate count in a typical week

Rank in 2<sup>nd</sup> quartile in Reference Transactions in a typical week

Rank in 1<sup>st</sup> quartile in Circulation Transactions General

Rank in 3<sup>rd</sup> quartile Reserve Circulation Transactions

Rank in 1<sup>st</sup> quartile in Presentations

Rank in 1<sup>st</sup> quartile in ILL Transactions Provided

Rank in 2<sup>nd</sup> quartile in ILL Transactions Received

5. Indicate improvement action(s) taken based on assessment results:

Have selected four data elements where improvements will result in moving to the next quartile.

1. Size of Collection..... target of 2 million volumes by 2012
2. Hire 3 FTE Librarians in 2009 (20 FTE to 23 FTE)
3. Increase number hours open in a typical week from 95 to 97.5

6. Additional comments or clarifications:

As long as we do not address inflation and funding new programs we will continue to rank in the 1<sup>st</sup> quartile in current periodical expenditures.

NCES Library Comparison  
Academic Libraries Data – FY2006

NMSU Peer Group Institutions – Academic Libraries

Compiled by  
Dr. Elizabeth A. Titus  
August 2008

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## Peer Group Institutions List

Iowa State University, IA  
University of Idaho, ID  
University of Arizona, AZ  
Oregon State University, OR  
Montana State University-Bozeman, MT  
Colorado State University, CO  
Washington State University, WA  
Kansas State University, KS  
University of New Mexico-Main Campus, NM  
Utah State University, UT  
Texas Tech University, TX  
The University of Texas at El Paso, Tx  
University of Wyoming, WY  
Montana State University-Billings, MT  
Oklahoma State University-Main Campus, OK  
University of Nevada-Reno, NV

## Tables (Rank Ordered by Quartiles)

### Academic Institution Characteristics

- Total FTE 12 Month Enrollment .....3

### Expenditures

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- Salaries/Wages/All Categories Combined .....6

### Size of Collections

- Books, Serial Backfiles, Other Paper Materials.....7

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- Librarians and Other Professional Staff.....12
- Student Assistants .....13

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- Gate Count in a Typical week.....15
- Reference Transactions in a Typical week .....16
- Circulation Transactions .....17
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- Total Interlibrary Loans Provided.....19
- Total Interlibrary Loans Received .....20
- Number of Presentations .....21

NCES Library Comparison- Academic Institution Characteristics  
Academic Libraries Data- FY2006

Total FTE 12 Month Enrollment

University of Arizona	31,791
Texas Tech University	27,179
Colorado State University	23,303
Iowa State University	23,537
University of New Mexico-Main	21,272
Washington State University	21,121
Oklahoma State University-Main	21,055
Oregon State University	17,859
Kansas State University	17,498
University of Texas at El Paso	15,146
<b>New Mexico State University-Main</b>	<b>13,094</b>
University of Nevada-Reno	13,047
Utah State University	12,812
Montana State University-Bozeman	10,642
University of Idaho	10,638
University of Wyoming	10,611

NCES Library Comparison- Expenditures  
Academic Libraries Data-FY2006

Total Library Expenditures

University of Arizona	22,547,331
University of New Mexico-Main	21,484,465
Iowa State University	6,973,524
Texas Tech University	13,700,598
Colorado State University	13,590,986
Washington State University	13,544,171
Kansas State University	12,621,188
Oklahoma State University-Main	11,336,525
Oregon State University	10,011,748
Utah State University	7,564,071
<b>New Mexico State University-Main</b>	<b>6,744,441</b>
University of Wyoming	6,517,261
University of Idaho	6,501,554
University of Texas at El Paso	5,957,549
Montana State University-Bozeman	5,131,967
University of Nevada-Reno	Not Reporting

NCES Library Comparison- Expenditures  
Academic Libraries Data-FY2006

Expenditures: Current Periodical Subscriptions

Iowa State University	6,539,217
University of Arizona	6,219,033
Texas Tech University	4,754,518
Washington State University	4,453,232
Oregon State University	4,381,038
Colorado State University	4,309,582
University of New Mexico-Main	4,055,092
Kansas State University	3,822,862
Utah State University	3,115,302
Oklahoma State University-Main	2,923,736
University of Idaho	2,614,793
Montana State University-Bozeman	2,452,664
<b>New Mexico State University-Main</b>	<b>2,300,904</b>
University of Wyoming	2,191,904
University of Texas at El Paso	2,119,707
University of Nevada-Reno	Not Reporting

NCES Library Comparison-Expenditures  
Academic Libraries Data-FY2006

Salaries/Wages/ All Categories Combined

University of New Mexico-Main	11,907,524
University of Arizona	8,931,452
Iowa State University	6,947,368
Washington State University	5,268,694
Colorado State University	5,398,029
Kansas State University	5,245,946
Texas Tech University	4,891,411
Oklahoma State University-Main	4,106,795
Oregon State University	3,642,206
University of Wyoming	3,083,825
<b>New Mexico State University-Main</b>	<b>2,980,905</b>
Utah State University	2,819,295
University of Texas at El Paso	2,437,516
University of Idaho	2,377,831
Montana State University-Bozeman	1,980,140
University of Nevada-Reno	Not Reporting

NCES Library Comparison- Size of Collections  
 Academic Libraries Data-FY 2006

Books, Serial Backfiles, Other Paper Materials

University of Arizona	5,050,074
Texas Tech University	2,524,022
Oklahoma State University-Main	2,485,509
Iowa State University	2,473,075
Washington State University	2,202,397
Colorado State University	2,056,928
Kansas State University	1,908,296
University of Idaho	1,767,546
<b>New Mexico State University-Main</b>	<b>1,743,934</b>
Utah State University	1,574,440
Oregon State University	1,552,963
University of Wyoming	1,373,278
University of Texas at El Paso	1,276,772
Montana State University-Bozeman	718,408
University of Nevada-Reno	Not Reported
University of New Mexico-Main	Not Reported

NCES Library Comparison-Paid Full-Time Staff (FTE)  
Academic Libraries Data-FY2006

Total Staff (All Categories)

University of New Mexico-Main	299
University of Arizona	237
Texas Tech University	191
Iowa State University	182
Washington State University	170
Oklahoma State University-Main	167
Kansas State University	136
Colorado State University	124
Oregon State University	120
<b>New Mexico State University-Main</b>	<b>112</b>
University of Texas at El Paso	104
Utah State University	101
University of Wyoming	99
Idaho State University	69
Montana State University-Bozeman	62
University of Nevada-Reno	Not Reported

NCES Library Comparison- Paid Full-Time Staff Equivalent (FTE)  
Academic Libraries Data-FY2006

Total Staff Per 1000 enrolled (FTE)

University of New Mexico-Main	14.06
University of Wyoming	9.30
<b>New Mexico State University-Main</b>	<b>8.55</b>
Washington State University	8.03
Oklahoma State University-Main	7.93
Utah State University	7.88
Kansas State University	7.80
Iowa State University	7.73
University of Arizona	7.45
Texas Tech University	7.03
University of Texas at El Paso	6.85
Oregon State University	6.72
University of Idaho	6.50
Montana State University-Bozeman	5.82
Colorado State University	5.19
University of Nevada-Reno	Not Reported

NCES Library Comparison- Paid Full-Time Equivalent Staff (FTE)

Other Professional Staff

University of New Mexico-Main	166
University of Wyoming	22
Oklahoma State University-Main	20
Colorado State University	18
Utah State University	16
Oregon State University	15
<b>New Mexico State University-Main</b>	<b>14</b>
Iowa State University	11
Texas Tech University	10
University of Arizona	10
Montana State University-Bozeman	3
University of Texas at El Paso	1
Kansas State University	0
University of Idaho	0
Washington State University	0
University of Nevada-Reno	Not Reported

NCES Library Comparison-Paid Full-Time Equivalent Staff (FTE)  
 Academic Libraries Data- FY2006

All Other Paid Staff

University of Arizona	115
Iowa State University	93
Washington State University	84
Texas Tech University	70
Colorado State University	51
Kansas State University	48
University of Texas at El Paso	47
Oklahoma State University-Main	45
Oregon State University	45
<b>New Mexico State University-Main</b>	<b>36</b>
University of Idaho	33
Montana State University-Bozeman	32
Utah State University	28
University of Wyoming	27
University of New Mexico-Main	0
University of Nevada-Reno	Not Reported

NCES Library Comparison-Paid Full-Time Equivalent Staff (FTE)  
 Academic Libraries Data-FY2006

Librarians and Other Professional Staff

University of New Mexico-Main	238
University of Arizona	71
Texas Tech University	64
Oklahoma State University-Main	62
Kansas State University	56
University of Wyoming	53
Iowa State University	51
Washington State University	49
Colorado State University	48
Oregon State University	42
Utah State University	41
<b>New Mexico State University-Main</b>	<b>34</b>
University of Texas at El Paso	23
Montana State University- Bozeman	22
University of Idaho	22
University of Nevada-Reno	Not Reported

## NCES Library Comparison-Paid Full-Time Equivalent Staff (FTE)

### Student Assistants

University of New Mexico-Main	61
Oklahoma State University-Main	60
Texas Tech University	57
University of Arizona	51
<b>New Mexico State University-Main</b>	<b>41</b>
Iowa State University	38
Washington State University	36
Oregon State University	33
University of Texas at El Paso	33
Kansas State University	31
Utah State University	30
Colorado State University	23
University of Wyoming	17
University of Idaho	14
Montana State University-Bozeman	7
University of Nevada-Reno	Not Reported

NCES Library Comparison- Services  
Academic Libraries Data-FY 2006

Hours Open in a Typical Week

University of Arizona	168
University of Idaho	166.15
Texas Tech University	130
Oklahoma State University-Main	118
Oregon State University	111
Colorado State University	108
Kansas State University	108
Iowa State University	105
University of New Mexico-Main	103
Utah State University	101
Montana State University-Bozeman	100
University of Wyoming	96
<b>New Mexico State University-Main</b>	<b>95</b>
University of Texas at El Paso	94
Washington State University	91
University of Nevada-Reno	Not Reporting

NCES Library Comparison- Services  
Academic Libraries Data-FY2006

Gate Count in a Typical Week

Texas Tech University	72,038
Oregon State University	65,518
University of Arizona	42,133
University of New Mexico-Main	39,631
Colorado State University	37,834
Utah State University	30,563
Iowa State University	29,873
Oklahoma State University-Main	25,832
Washington State University	25,386
University of Wyoming	16,850
Kansas State University	16,140
Montana State University-Bozeman	14,646
University of Idaho	14,213
University of Texas at El Paso	12,559
<b>New Mexico State University-Main</b>	<b>10,499</b>
University of Idaho-Reno	Not Reported

NCES Library Comparison- Services  
Academic Libraries Data-FY2006

Reference Transactions in a Typical Week

Colorado State University	3,086
University of New Mexico-Main	1,783
Washington State University	1,400
Oregon State University	1,200
Oklahoma State University-Main	1,182
University of Texas at El Paso	1,029
Kansas State University	975
University of Wyoming	707
Iowa State University	693
<b>New Mexico State University-Main</b>	<b>690</b>
Texas Tech University	660
University of Arizona	659
University of Idaho	542
Utah State University	414
Montana State University-Bozeman	244
University of Nevada-Reno	Not Reporting

NCES Library Comparison-Services  
Academic Libraries Data-FY2006

Circulation Transactions (General)

University of Arizona	557,000
Washington State University	491,524
Oklahoma State University-Main	416,648
Colorado State University	394,841
Oregon State University	387,573
University of New Mexico-Main	324,003
Iowa State University	266,821
University of Wyoming	192,489
Texas Tech University	175,787
Utah State University	142,947
University of Texas at El Paso	111,674
Kansas State University	107,772
University of Idaho	95,188
<b>New Mexico State University-Main</b>	<b>77,119</b>
Montana State University-Bozeman	54,467
University of Nevada-Reno	Not Reporting

NCES Library Comparison-Services  
Academic Libraries Data-FY2006

Reserve Circulation Transactions

University of New Mexico-Main	1,044,295
Utah State University	217,143
Colorado State University	172,641
University of Idaho	127,369
University of Wyoming	41,078
Oregon State University	41,041
Montana State University-Bozeman	32,799
<b>New Mexico State University-Main</b>	<b>21,256</b>
Washington State University	15,781
University of Arizona	12,727
Iowa State University	11,209
Kansas State University	8,259
University of Texas at El Paso	4,997
Texas Tech University	2,689
Oklahoma State University-Main	0
University of Nevada-Reno	Not reporting

NCES Library Comparisons- Services  
Academic Libraries Data- FY2006

Total Interlibrary Loans Provided

Colorado State University	60,998
Washington State University	46,040
Oregon State University	41,233
University of Arizona	38,578
Iowa State University	33,827
Oklahoma State University-Main	33,298
Texas Tech University	26,612
University of New Mexico-Main	23,540
University of Wyoming	16,191
University of Idaho	15,694
Kansas State University	12,640
Utah State University	11,186
Montana State University-Bozeman	10,493
<b>New Mexico State University-Main</b>	<b>10,182</b>
University of Texas at El Paso	4,997
University of Nevada-Reno	Not Reported

NCES Library Comparison-Services  
Academic Libraries Data-FY2006

Total Interlibrary Loans Received

Colorado State University	62,450
University of Arizona	23,795
Oregon State University	23,008
University of New Mexico-Main	22,995
Kansas State University	22,192
Texas Tech University	22,025
Oklahoma State University-Main	19,507
Washington State University	18,204
University of Wyoming	16,825
<b>New Mexico State University-Main</b>	<b>16,008</b>
Iowa State University	14,450
Utah State University	11,753
Montana State University-Bozeman	10,595
University of Idaho	8,821
University of Texas at El Paso	2,880
University of Nevada-Reno	Not Reported

NCES Library Comparison- Services  
Academic Libraries Data-FY2006

Number of Presentations

University of Arizona	1,495
University of New Mexico-Main	1,340
Oklahoma State University-Main	979
Utah State University	853
Washington State University	779
University of Texas at El Paso	504
Kansas State University	495
Texas Tech University	438
Colorado State University	428
University of Idaho	421
Oregon State University	367
Iowa State University	295
University of Wyoming	266
<b>New Mexico State University-Main</b>	<b>255</b>
Montana State University-Bozeman	225
University of Nevada-Reno	Not Reporting